

Privacy policy

Effective date: April 1, 2022

We attach great importance to the protection of users' personal information. When you use the services of the software, you agree that we collect, store, use, disclose and protect your personal information in accordance with this privacy policy.

You fully understand and agree that we actively and passively collect your user information, and also fully understand and agree that the purpose of our collection of non private information is to provide you with as many services as possible.

If you do not agree with any content of this privacy policy, you should immediately stop using the services of the software. When you use any service provided by the software, you agree that we can legally use and protect your personal information in accordance with this privacy policy.

1. Scope of application

We will properly handle or use your personal information in accordance with relevant laws and regulations and based on the legal principles of legality, rationality and good faith, and protect your personal information to the greatest extent.

2. Collection of information

We collect information to provide you with better, better and more personalized services. We collect information in the following ways:

1) Account registration/login

Due to functional requirements in the software, your device information identifier

may be used as the basis to help you establish a default account so that you can log in directly and use the software and its related services.

2) Order and payment services

When you purchase the functions or services of this software, we will collect transaction-related information: transaction amount, transaction time, payment method, payment serial number, payment status. We collect this information to facilitate your inquiry of your transaction records. Help you to complete the transaction smoothly, while protecting your property and virtual property safety to the greatest extent possible. The above information is sensitive information, but the collection of the above information is necessary for us to provide you with relevant functions or services.

3) Information collected during your use of the service. In order to provide and optimize the services you need, we will collect relevant information about your use of the services, including the information on your browser and computer or other intelligent terminals that we automatically receive and record when you use the services of the software, including but not limited to your IP address, language, access date and time Software and hardware characteristic information and other data.

4) Description of software related permission request:

Microphone permission: used to record sound and display sound wave graphics.

Voice recognition permission: it is used to recognize voice. When using voice translation, users convert voice into text.

3. Use of information

Because your information is collected for the purpose of providing you with services and improving service quality, in order to achieve this purpose, we will use your information for the following purposes:

- 1) Provide you with various services you use, and design, maintain and improve these services.
- 2) We may use your personal information to prevent, detect and investigate fraud, endangering security, illegal or violation of agreements, policies or rules with us or its affiliates, so as to protect the legitimate rights and interests of you, other users of the software, or us or its affiliates.
- 3) We may use your personal information to prevent, detect and investigate fraud, endangering security, illegal or violation of agreements, policies or rules with us or its affiliates, so as to protect the legitimate rights and interests of you, other users of the software, or us or its affiliates.
- 4) According to the requirements of relevant competent government departments.
- 5) Other uses approved by you.

4. Information sharing

We undertake the obligation to keep your information confidential and will not sell or lease any of your information. We will share your information with a third party only under the following circumstances:

- 1) Obtain your prior consent or authorization.
- 2) According to the provisions of laws and regulations or the requirements of

administrative or judicial institutions.

3) Share your personal information with our affiliates.

4) Provide your personal information to trusted partners and let them process it for us according to our instructions and in accordance with our privacy policy and any other corresponding confidentiality and security measures.

5) Only by sharing your information can you provide the services you need, or deal with your disputes or disputes with others.

6) To safeguard the legitimate rights and interests of us and our affiliates or users.

5. Storage of information

The information and materials we collect about you will be stored on the servers of us and / or its affiliates. These information and materials may be transmitted to your country, region or the place where we collect information and materials, and accessed, stored and displayed there.

6. Personal information protection

In order to protect your information security, we strive to take various reasonable physical, electronic and management security measures to protect your information so that your information will not be leaked, damaged or lost, including but not limited to SSL, encrypted information storage and access control of data center. We will provide corresponding security measures according to the existing technology to protect your information and provide reasonable security guarantee. We will try our best to prevent your information from being leaked, damaged or lost.

7. Your rights

During your use of this product, in order to make it easier for you to query, access and correct your personal information, and protect your right to cancel your account, we provide you with corresponding operation settings in the product design. You can change the authorization consent of the software in the system settings, You can enter "my - about us - Privacy Policy" in the software to view the complete content of this policy.

8. Use of cookies

In order to make your access experience easier, when you access or use the services of the software, we may identify you through a small data file. This is to help you save the steps of repeatedly entering registration information or help judge the security of your account. These data files may be cookies, flash cookies, or other local storage provided by your browser or associated applications (collectively referred to as "cookies").

9. Modification and termination of privacy policy

We may modify the terms of this privacy policy from time to time, and such modifications form part of this privacy policy. We will notify you by email or other means before the modification takes effect. In this case, if you continue to use the services of the software, you agree to be bound by the revised privacy policy. We may at any time, according to the actual situation, have the right to decide to suspend or terminate the service of providing part or all of the software to the user for any reason without prior notice, and we do not have to bear any responsibility

to the user or any third party. The user agrees that if the service use of the software is interrupted or terminated, we will not bear any responsibility to the user or any third party.

10. Contact us

When you have any questions, complaints, suggestions and other related issues, please email us at HesslerHist@outlook.com Contact us.